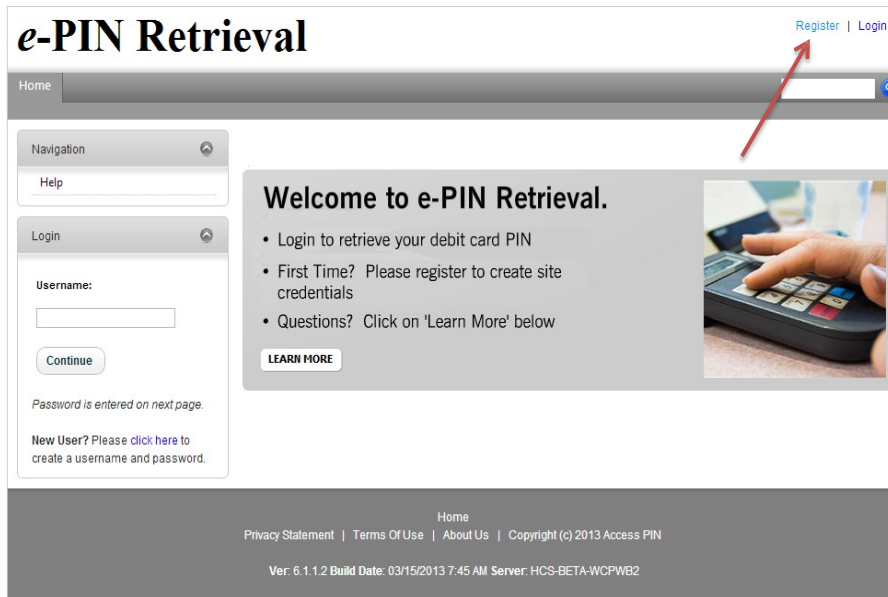


**MyHSA Debit Card PIN Registration:** <https://www.mywealthcareonline.com/pin/>

Select the “Debit Card PIN Retrieval” option under the Account Summary Menu

**Step 1:** Select “Register” in the top-right corner of the webpage:



**Step 2:** Create a new user account by entering the required information in each box. Please follow the criteria requirements listed below when entering the required field information.

**Important:** To register with this site, you must have an **Employee ID** and a **Registration ID**, which is either your Employer's Employer ID or your Benefit Debit Card Number.

**Instructions**

1. Please enter your desired **User Name**
2. **Enter a password**, which meets the criteria listed below. Please do not use your name within your password.
3. Enter your **First Name** and **Last Name** as they were provided to your employer at enrollment.
4. Provide an **Email Address**.
5. Enter your **Employee ID**.
6. For **Registration ID**, select the ID type you wish to use and then enter your Employer's Registration ID or your Benefit Debit Card Number.
7. Check the **Accept the Terms of Service** check box.
8. Click **Register**

**Password Requirements:**  
A valid password must contain between 8 and 16 characters.

In addition, a password must include 3 of the following 4 types of characters:

- An Upper Case Letter
- Lower Case Letter
- A Special Character (such as %, !, @, etc.)
- A Number

In addition, a password **CANNOT**:

- Contain the same character repeating 3 or more times, for example, 'AAA' is invalid
- Contain the word 'password'
- Contain the username
- Contain spaces

All fields marked with a red arrow are required. - (Note: - Registration may take several seconds. Once you click the Register button please wait until the system responds.)



**Step 5:** Select a personal phrase and a picture. You can change the picture by selecting a different category from the drop-down menu. Select “Continue Setup” to move forward.

# e-PIN Retrieval

Sean Brady | Logout

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## Passphrase and Security Image


Secure Authentication Setup

[FAQs](#)

### Step 1 – Select a picture and personal phrase

Please select a picture and passphrase. These visual cues are displayed when you sign on and are your assurance that it is safe to enter your access information. You can use the default picture next to your personal phrase, or choose a different picture. Please be sure to enter a personal phrase before clicking **Continue Setup**.

Enter a personal phrase:

 Your personal phrase will always appear alongside your picture when you sign on. A phrase can be up to 40 characters long.

You may select a different picture by clicking on the picture you wish to use.



You can browse through additional pictures by category. Simply select the category and click **Browse**.

Category:   [Select Browse to view more Security Images options.](#)

[Need To Cancel](#)? We encourage you to complete the authentication setup now. If you cancel setup, you'll need to start from the beginning the next time you login.

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**Step 6:** Select and complete the four security questions. Select “Continue Setup” to move forward in the process.

# e-PIN Retrieval

[Sean Brady](#) | [Logout](#)

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## Setup Security Questions and Answers

Secure Authentication Setup

[FAQs](#)

### Step 2 – Provide answers to challenge questions.

Please use the following drop-down lists to choose four questions which are relevant to you, and then enter answers to those questions. These questions may be asked during the sign on process to confirm that an authorized individual can access account information online. When you are done, click **Continue Setup**.

Note: We recommend you provide answers which you can easily remember. For best results, do not enter made-up or fake answers, and avoid answers with tricky spelling or punctuation.

Question:

Answer:

Question:

Answer:

Question:

Answer:

Question:

Answer:

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**Step 7:** Select “Register This Computer” if you wish to register this computer as a location that is authorized to access your account information. A registered computer allows for faster sign on. Otherwise select “Do Not Register This Computer” if you do not want this computer identified as a registered location for accessing your information. Select “Continue Setup” to move forward in the process.

**e-PIN Retrieval** Sean Brady | Logout

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### Option to Register Computer to bypass Security Questions

Secure Authentication Setup [FAQs](#)

**Step 3 – Register your computer (or not).**  
With your permission, we can automatically register this computer as a location that is authorized to access your account information. When we recognize a computer that is registered to you, you'll be able to sign on quickly without having to answer challenge questions. *Please remember: You can register more than one computer, but we don't recommend registering public computers.*

- Register this computer.** Check this option if you wish to register this computer as a location that is authorized to access your account information. A registered computer allows for faster sign on.
- Do Not Register This Computer.** Check this option if you do not want to have this computer identified as a registered location for accessing your information. Instead, challenge questions will be asked when you sign on to protect your personal information.

[Continue Setup](#)

[Need To Cancel?](#) We encourage you to complete the authentication setup now. If you cancel setup, you'll need to start from the beginning the next time you login.

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**Step 8:** Confirm/complete the security setup process. This screen gives the user a last opportunity to confirm their email address. Select “Continue Setup” to move forward in the process.

**e-PIN Retrieval** Sean Brady | Logout

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### Confirm Information

Secure Authentication Setup [FAQs](#)

**Step 4 – Verify Email Address.**  
Please verify your name and email address below. You may change your email address directly on this page. When you are done, click [Continue Setup](#).

The email address entered is used for security encryption only. It is not used for solicitation purposes.

First Name: Sean  
Last Name: Brady  
Email:

[Continue Setup](#)

[Need To Cancel?](#) We encourage you to complete the authentication setup now. If you cancel setup, you'll need to start from the beginning the next time you login.

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**Step 9:** Submit the user profile and security configurations.

# e-PIN Retrieval

Sean Brady | Logout

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## Setup Confirmation

Set Up Secure Authentication [FAQs](#)

Your setup information has not yet been submitted. Please verify your information below and enter your password before clicking **Submit Setup Information**. If you need to make a change before submitting, click the appropriate **Change Information** link.

---

**Picture and Personal Phrase** [Change information](#)

 golf cart

---

**Questions and Answers** [Change information](#)

In what year were you married? (YYYY)	2013
What year did you graduate from college? (YYYY)	2013
In what year did you graduate from high school? (YYYY)	2013
In what year was your first child born? (YYYY)	2013

---

**Computer Registration** [Change information](#)

Register this computer.

---

**Password**

Your password is a key part of Secure Authentication and must be submitted with your setup request. You may reuse your existing password or choose a new password. Your password must meet the minimum security requirements.

- \*\* This field is case sensitive: Password must contain between 8 and 16 characters.
- \*\* Password must contain one instance of at least three of four types of characters: upper case, lower case, special character, and number.
- \*\* Password cannot contain the same character repeating 3 or more times, for example, 'AAA' is invalid.
- \*\* Password cannot contain the username.
- \*\* Password cannot contain the word 'password'.
- \*\* Password cannot contain spaces.

Password:  Please re-enter your password to confirm your security information.

Confirm Password:

---

**Submit Setup Information**

**Step 10:** Select “Submit Setup Information” to continue.

**Step 11:** Select "Proceed to Account." You will then be able to select the link "View PIN" and view the PIN associated with each card on the account.

**e-PIN Retrieval** Sean Brady | Logout

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### Setup Confirmed

Set Up Secure Authentication [FAQs](#)

You have successfully completed the setup process.  
You are now set up for Secure Authentication into Access PIN. The next time you sign on to access your account information:

- You will be asked for your username.
- We will then display your picture and personal phrase (so you know it's us).
- After verifying your picture and personal phrase, you will be asked for your password.

In addition, when you sign on from a computer that is not registered, you will also be asked challenge questions. Thank you for helping us make a Access PIN more secure.

[Sign Off](#) [Proceed to Account](#)

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**Step 12:** Select View PIN to your MyHSA Debit Card PIN (Note: The Debit Card PIN will open in a new window please disable any pop-up blockers in order to view the PIN.)

**e-PIN Retrieval** | Logout

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### PIN Retrieval

To retrieve your debit card's PIN, please click on the **View PIN** link below. Your PIN number will be displayed in a new window.  
For security purposes, please be sure to **Logout** once you have retrieved your PIN.

Cardholder	Card #	Card	PIN	Is Dependent
		Card Status: New Issue Status: Sent Mailed Date: 1/8/2013	<a href="#">View PIN</a>	No